

Amdocs Application Outsourcing

Vendor Assessment Report Abstract

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14 pages





Who Is This Vendor Assessment For?

NelsonHall's Application Outsourcing Vendor Assessment for Amdocs is a comprehensive assessment of Amdocs' application outsourcing offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of recruitment process outsourcing and identifying vendor suitability for IT services, end-user computing services and virtual desktop technology and services
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the IT services sector.



Key Findings & Highlights

In the late 1990s Amdocs made a strategic decision to develop into IT services for communication service providers, offering managed services and professional services including software testing, expanding from its core product-related services of ISV support and product-centric implementation and configuration services.

The move was based on the rationale that Amdocs was looking to take more responsibility beyond software alone, and make sure its applications were well implemented and maintained as well integrated with other third party applications. The company therefore expanded into consulting, systems integration and managed services, initially around its own BSS/OSS core software products.

Currently in services, Amdocs positions itself as

- The prime partner for implementing its own applications, customizing and integrating/interfacing them with other applications
- A specialist in IT services for the communication industry, with deep domain knowledge of the business of its communication service provider clients and their underlying business processes.

Contents

1. Background
2. Revenue Summary
3. Key Offerings
4. Delivery Capabilities & Partnerships
5. Target Markets
6. Strategy
7. Strengths & Challenges
8. Outlook

Scope of the Report

The report provides a comprehensive and objective analysis of Amdocs' application outsourcing offerings, capabilities, and market and financial strength, including:

- Analysis of the company's offerings and key service components
- Revenue estimates
- Identification of the company's strategy, emphasis and new developments
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's strengths, weaknesses and outlook.

Report Length

14 pages

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Application Outsourcing Vendor Assessments:

Published: Atos, Capgemini, Steria and TCS

Forthcoming: Cognizant, HP, IBM, Infosys, and Wipro.