

## Aon Hewitt MPHRO

**Vendor Assessment** 

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14 pages







#### Who Is This Vendor Assessment For?

NelsonHall's Multi-Process HRO (MPHRO) Vendor Assessment for Aon Hewitt is a comprehensive assessment of Aon Hewitt's MPHRO offering and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of MPHRO and identifying vendor suitability for MPHRO RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the MPHRO sector



## **Key Findings & Highlights**

Aon Hewitt is a U.S. headquartered human resources business process outsourcing (HR BPO) provider, offering benefits administration and MPHRO services. Its MPHRO offering includes workforce administration, payroll, benefits administration, recruiting, learning administration, compensation administration, and performance management.

Nearly all of its MPHRO contracts include benefits administration services. Other HRO services typically bundled within MPHRO contracts include workforce administration and payroll.

Aon Hewitt primarily targets large market organizations with >10,000 employees and generates MPHRO revenues in all major regions including Latin America with particular strength in the U.S. and the U.K.

It has ~28 MPHRO clients and serves ~1.2m employees.

#### **Contents**

- 2. Revenue Summary
- 3. Organization Structure
- 4. Key Offerings
- 5. Target Markets
- 6. Strategy
- 7. Strengths & Challenges
  - 7.1 Strengths
  - 7.2 Challenges
- 8. Outlook



## **Scope of the Report**

The report provides a comprehensive and objective analysis of Aon Hewitt's MPHRO offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

### **Report Length**

14 pages

## **Report Author**

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# MPHRO Vendor Assessments Also Available for:

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