



Infosys Multi-Process HR Outsourcing Vendor Assessment

March 2013

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10 pages





Who Is This Vendor Assessment For?

NelsonHall's Multi-Process HRO (MPHRO) Vendor Assessment for Infosys is a comprehensive assessment of Infosys' MPHRO offering and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of MPHRO and identifying vendor suitability for MPHRO RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the MPHRO sector



Key Findings & Highlights

Infosys is an Indian headquartered human resources business process outsourcing (HR BPO) provider offering MPHRO, payroll, learning BPO, and RPO services. Its MPHRO offering includes workforce administration, payroll services, recruitment, learning and development, and benefits administration.

Its core MPHRO bundle that is purchased by the majority of its clients includes HR administration, payroll, and HRIS administration.

Infosys primarily targets its existing BPO clients for its MPHRO services. Infosys targets both large market and mid-market organizations for its MPHRO services with ~80% of its clients coming from the large market.

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Scope of the Report

The report provides a comprehensive and objective analysis of Infosys' MPHRO offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

Report Length

10 pages

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MPHRO Vendor Assessments Also Available for:

Accenture

ADP

Aon Hewitt

Capgemini

Capita

Genpact

IBM

NorthgateArinso

TCS