September 2018

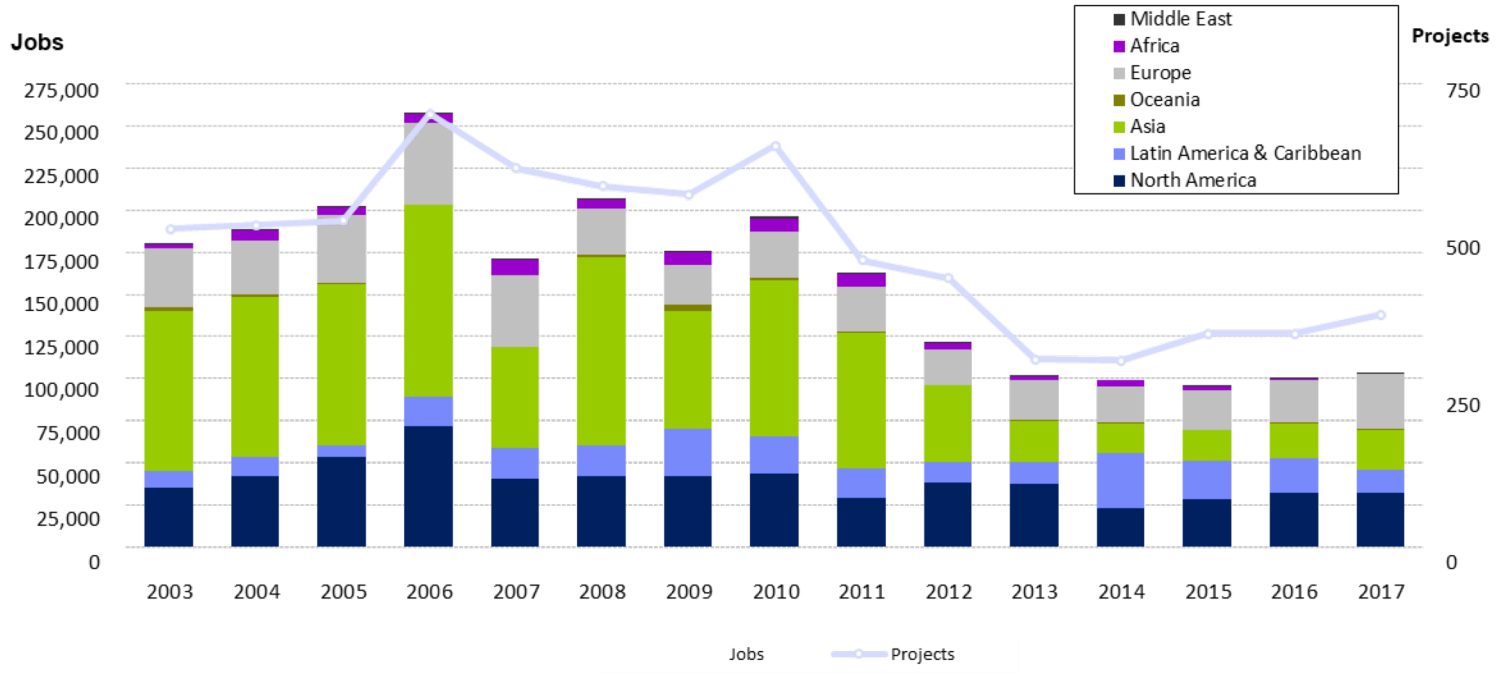
Global location trends
2018 results for shared services



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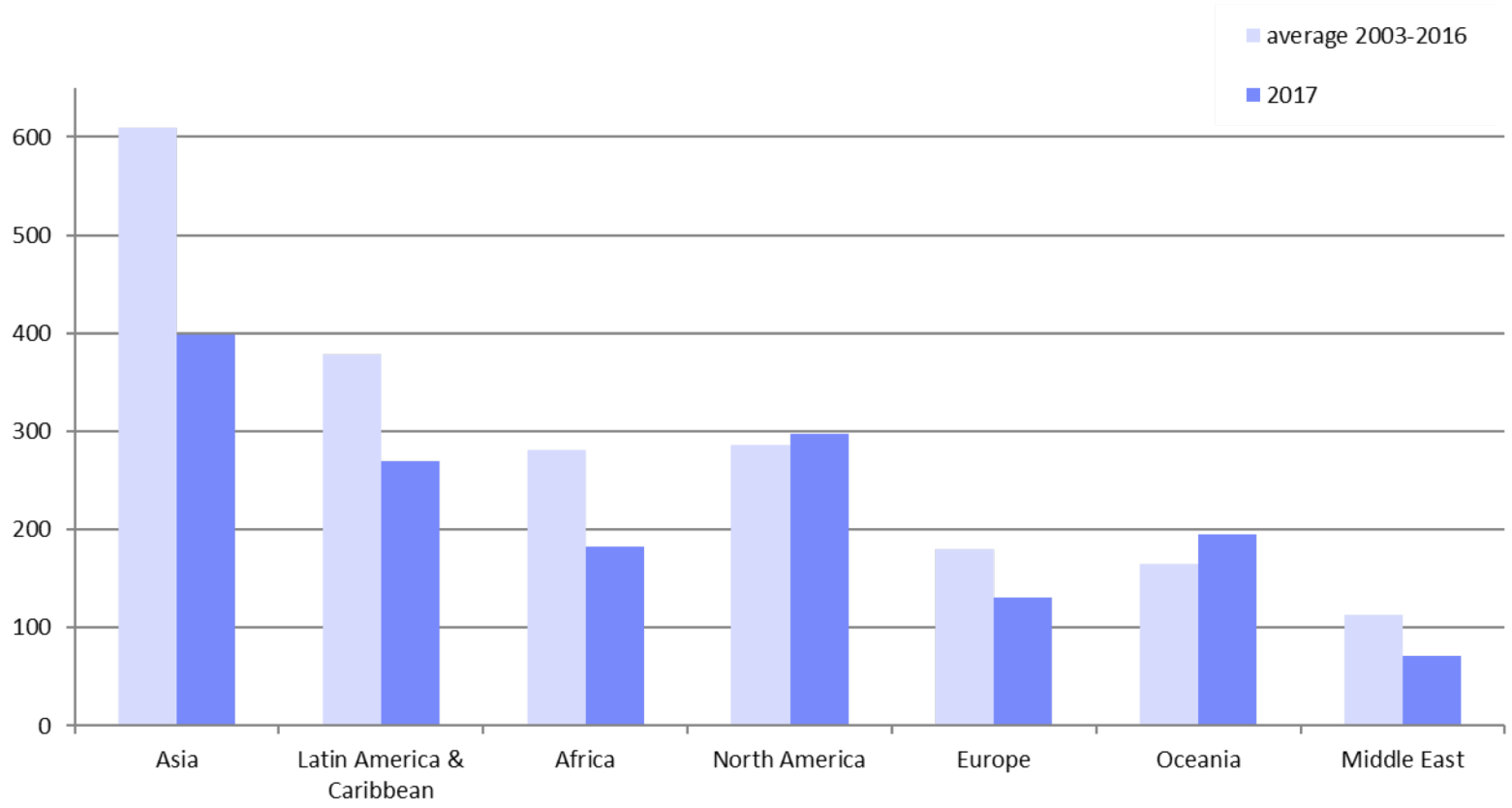
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Figure 1 - General trends in announced shared services jobs by world region (2003-2017)



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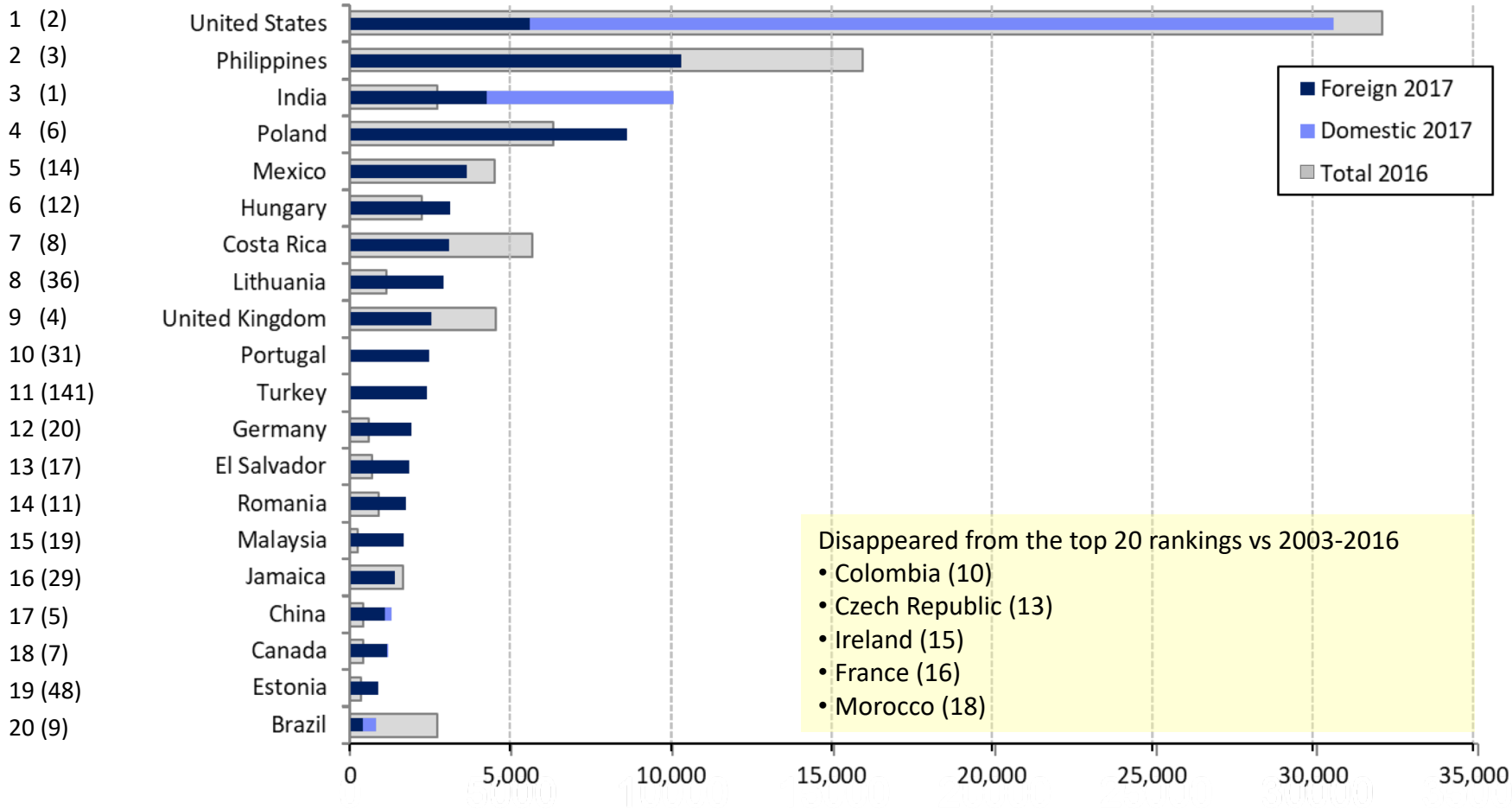
Figure 2 – Average center size (2017 vs 2003-2016)



Source: IBM-PLI Global Location Trends Database (GLT)

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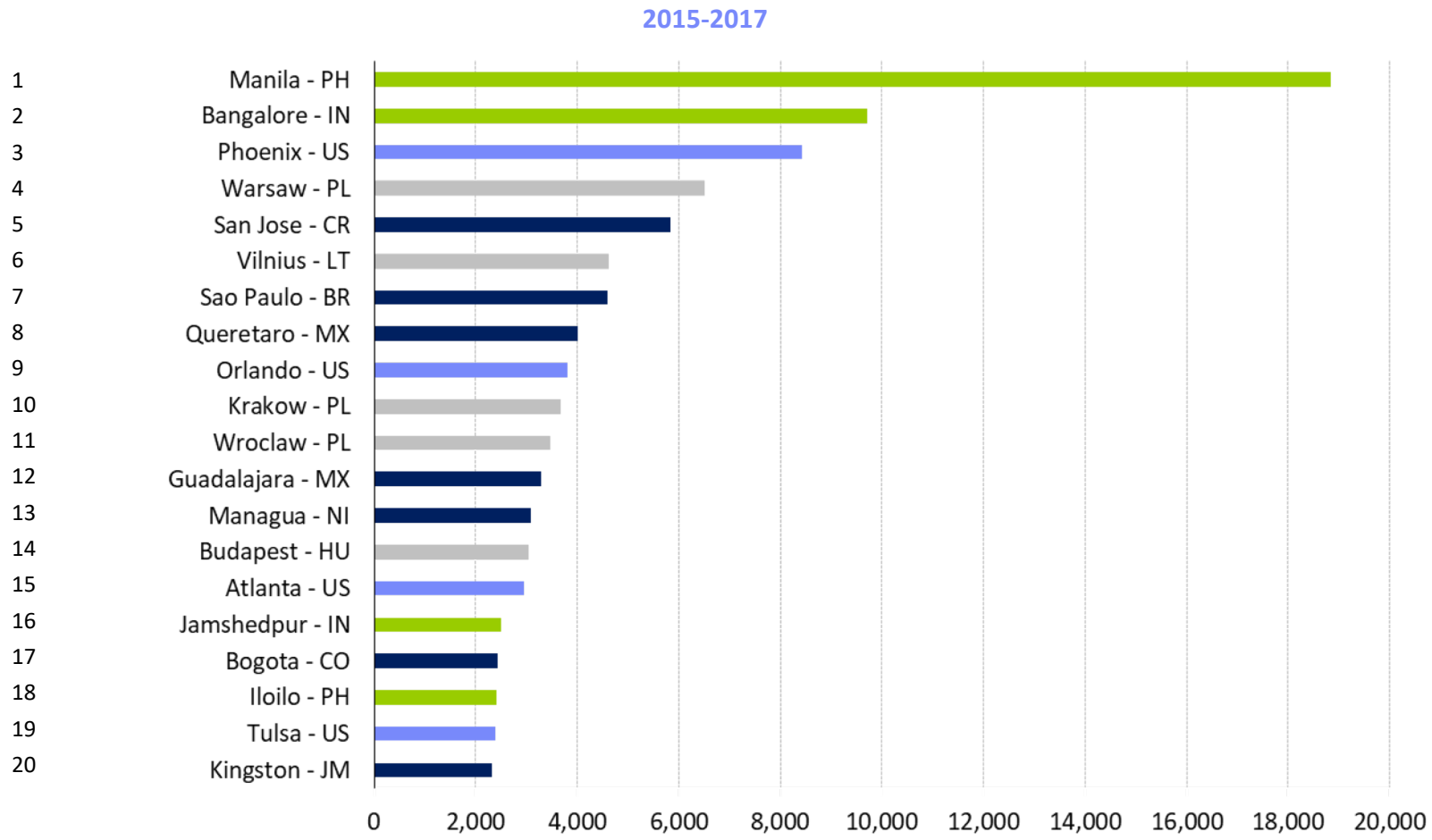
Figure 3 - Top ranking SSC destinations by estimated jobs (2017 compared to 2003-2016)



Source: IBM-PLI Global Location Trends Database (GLT)

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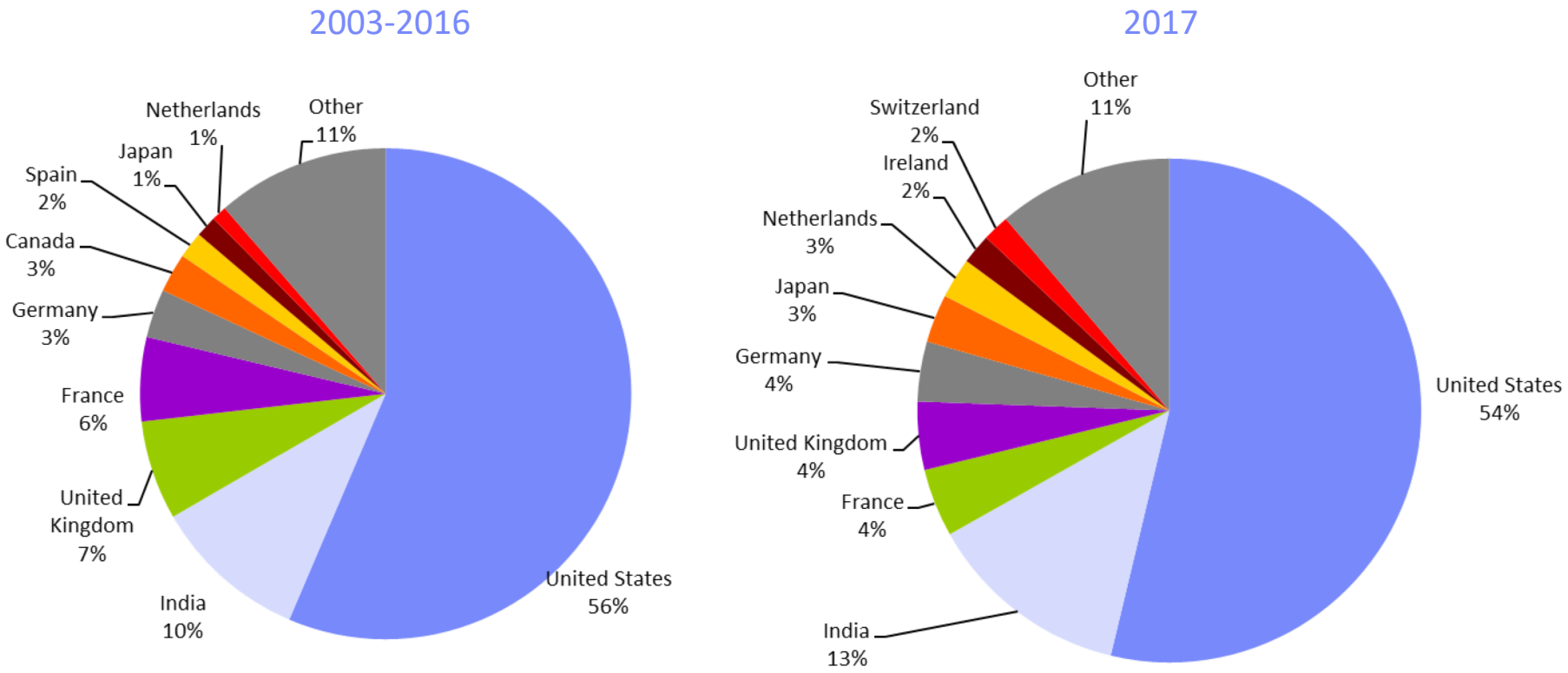
Figure 4 - Top ranking SSC destinations by estimated jobs (agglomerations, 2015-2017)



Source: IBM-PLI Global Location Trends Database (GLT)

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Figure 5 - Top ranking origin countries for SSCs by estimated jobs (2003-2016 and 2017)



Source: IBM-PLI Global Location Trends Database (GLT)

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